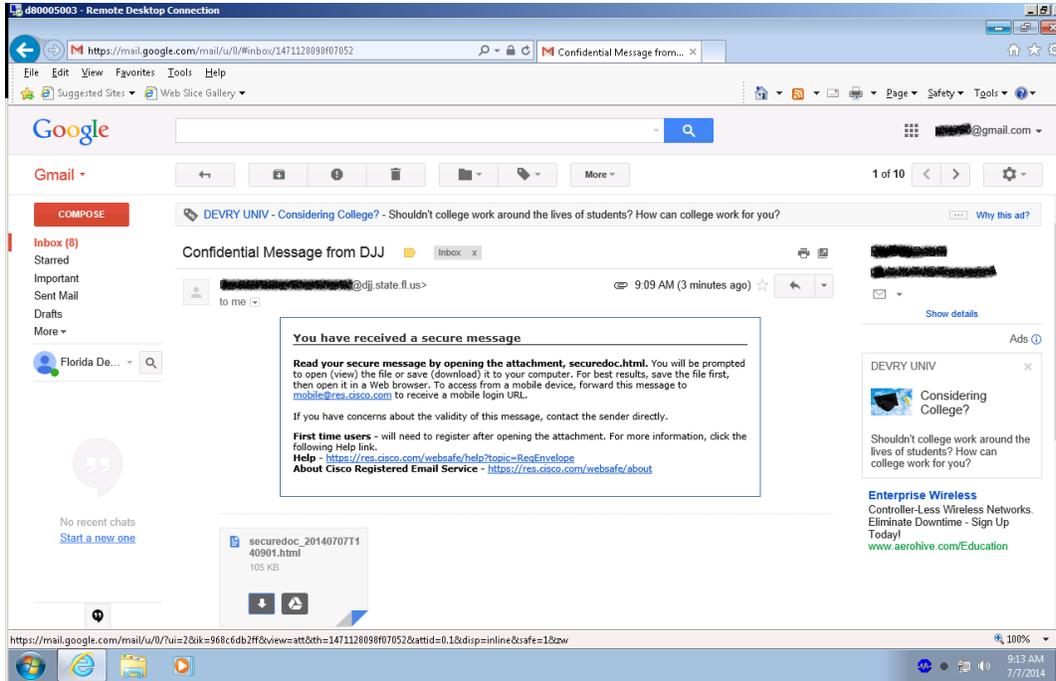


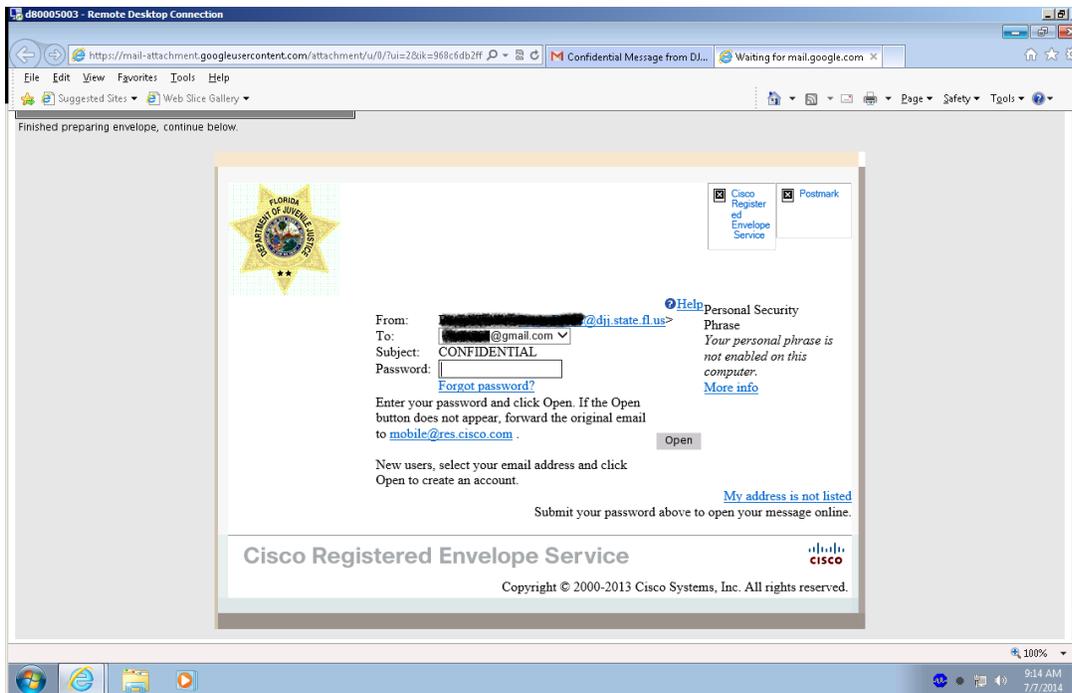
Cisco Envelope Service for DJJ Secured Messages

Read your secure message by opening the attachment, `securedoc.html`. You will be prompted to open (view) the file or save (download) it to your computer.

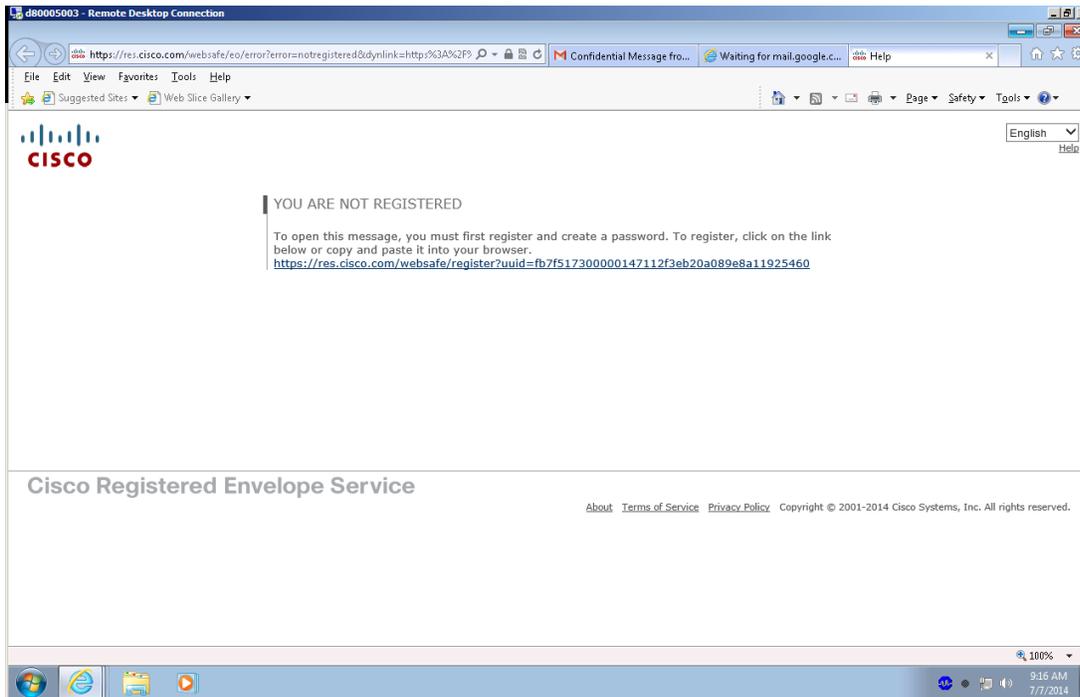


Click on "Open" button.

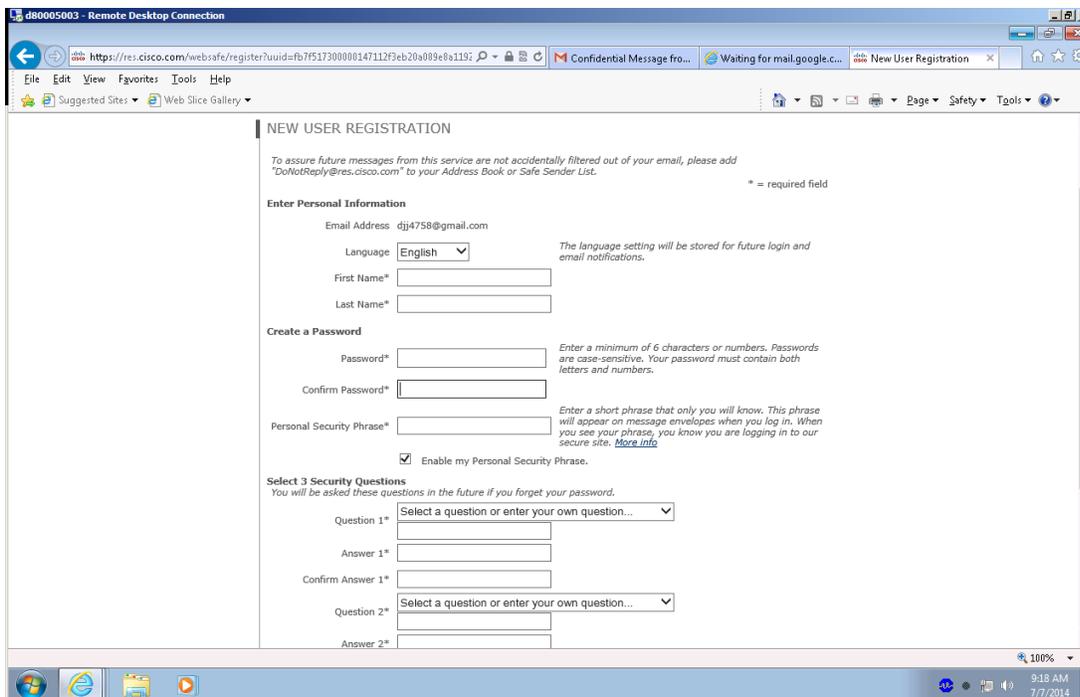
For some mail systems, may need to click "Download" for the "Open" button to appear.



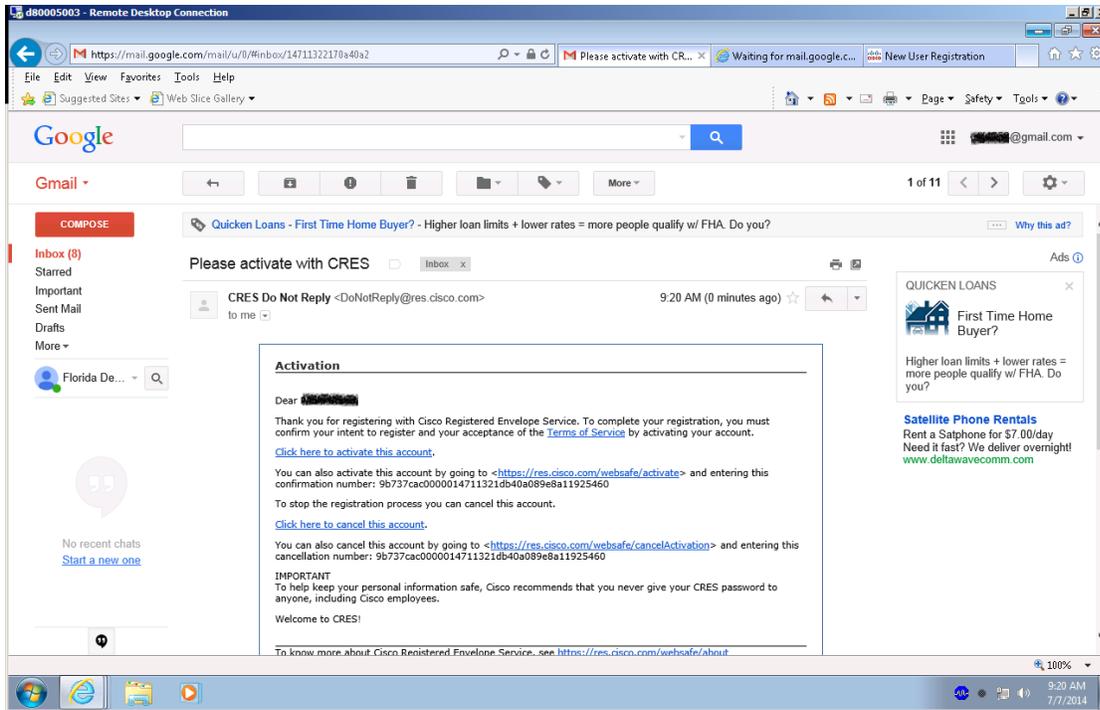
First time users will receive message **"You are not registered"** and prompted with a link for registration.



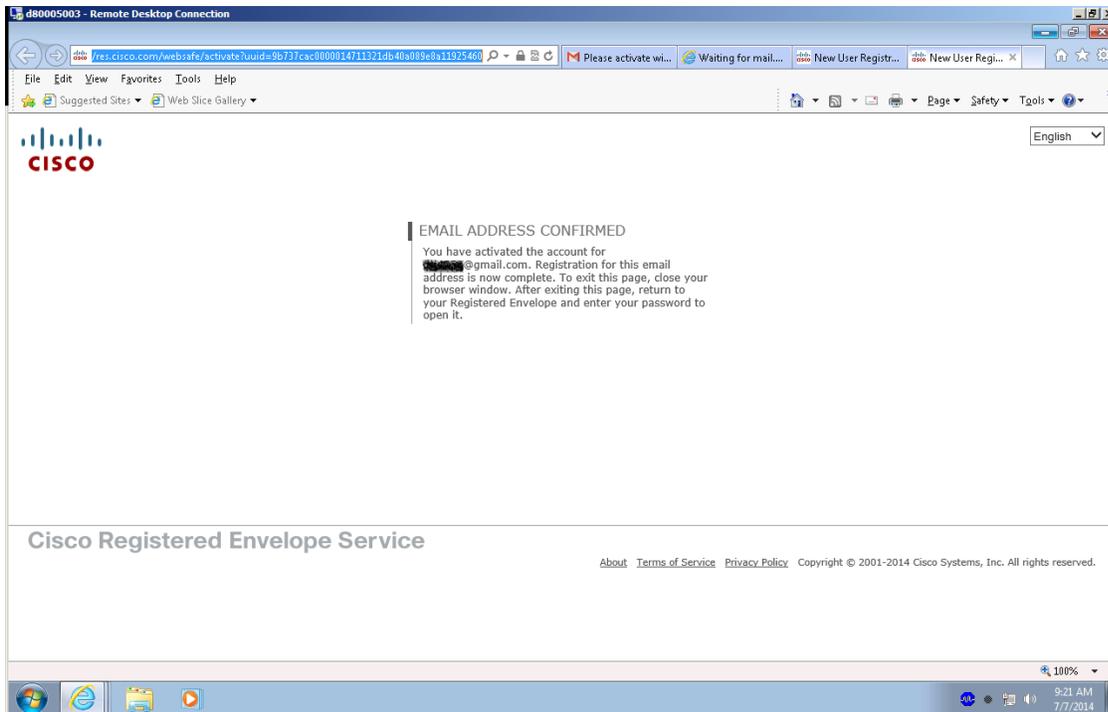
Click on the link and fill in the New User Registration



Once you have completed the registration, you will receive an email in your inbox to **Activate with CRES**. Click on the link to Activate.



You will receive confirmation of registration for your email address.



Click on the confidential message again and then **Open** button to read confidential email.

The first screenshot shows a web browser window displaying a Cisco Registered Envelope Service (CRES) interface. The page title is "Finished preparing envelope, continue below." The main content area features the Florida Department of Juvenile Justice logo on the left and a "PERSONAL SECURITY PHRASE" lock icon on the right. The email header includes: "From: [redacted]@djj.state.fl.us", "To: [redacted]@gmail.com", "Subject: CONFIDENTIAL", and "Password: [input field]". A "Personal Security Phrase" section contains the text: "Your personal phrase is not enabled on this computer." with links for "Forgot password?" and "More info". Below this is an "Open" button and instructions: "Enter your password and click Open. If the Open button does not appear, forward the original email to mobile@res.cisco.com." A "Help" link is also present. At the bottom, it says "Cisco Registered Envelope Service" and "Copyright © 2000-2013 Cisco Systems, Inc. All rights reserved." The browser's address bar shows a URL from googleusercontent.com.

The second screenshot shows the same browser window after the "Open" button has been clicked. The page title is "Secured Message". The email header is displayed: "From: [redacted]@djj.state.fl.us", "To: [redacted]@gmail.com <djj4758@gmail.com>", "Date: July 7, 2014 2:08:57 PM GMT", and "Subject: CONFIDENTIAL". The main body of the email contains the text: "Testing confidential message." and a "Reply" button. The footer of the email body reads "Copyright © 2000-2013 Cisco Systems, Inc. All rights reserved." The browser's address bar now shows a URL from res.cisco.com.

Additional information regarding CRES can be found at:

https://res.cisco.com/websafe/docs/Cisco_Registered_Envelope_Recipient_Guide.pdf